

# Post event report




## Strategic Sponsors



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Key themes	Speakers
Achieving visibility across ecosystems	Gary Cox, Technology Director Infoblox
Transitioning OT to the Cloud?	Graham Dawson, Cyber Security Architect Naked Wines
Defending against the latest ransomware variants	Luke Fardell, Lead Cyber Analyst Tokio Marine Kiln
OT and the regulations	Alex Gardner, Product Marketing Director Human Security
Why zero trust, isolation and segmentation are key	Stuart Golding, Independent Cybersecurity Consultant
Pen testing for OT / SCADA	David Holin, Professional Services Principal Consultant CrowdStrike
Who attended?	Jack Humphries, Professional Services Senior Consultant CrowdStrike
	Laurent Jacquemin, Field CISO Akamai
	Bernard Montel, EMEA Technical Director and Security Strategist Tenable
	Maya Ogranovitch Scott, Retail Solution Manager Ping Identity
	Dr Emma Philpott, Director and CEO IASME
	Manit Sahib, Ethical Hacker The Global Fund & Former Head of Red Teaming Bank of England
	Louis Sherman, Cybersecurity Lead C&J Clarks
	Jo Vane, InfoSec Compliance Director Checkout.com

## Agenda

**09:00** Chair's welcome

### **09:05 Driving a culture of InfoSec excellence – How a thriving fintech built security into its DNA**

**Jo Vane**, InfoSec Compliance Director, Checkout.com

- The pitfalls of compliance alone
- Compliance ≠ Security: going beyond the basics
- Raising the bar: InfoSec excellence defined
- Core principles for sustainable security
- Leadership's role in building security DNA
- Achieving InfoSec excellence reduces risk, enhances brand trust, and strengthens market positioning

### **09:25 Isolating ransomware attacks to block lateral movement and protect critical assets**

**Laurent Jacquemin**, Field CISO, Akamai

- Prevent ransomware spreading across POS, inventory, and payment systems with Akamai Guardicore Segmentation
- Spot early signs of attack targeting retail infrastructure using behavioural analytics
- Uncover stealthy threats in-store and online with proactive threat hunting
- Strengthen defences across retail IT and cloud environments with Zero Trust controls
- Learn how leading UK retailers are building resilience after recent ransomware attacks

### **09:45 Transforming retail personas into Microsoft Conditional Access: The secret weapon for Zero Trust security**

**Louis Sherman**, Cybersecurity Lead, C&J Clarks

- Leverage retail personas to fine-tune Conditional Access policies
- The Conditional Access gaps hiding in plain sight, and how to plug them
- Bring clarity and precision to policy creation with persona-driven access controls

### **10:05 Rethinking e-commerce fraud prevention: Stop fraudsters before the buy button**

**Maya Ogranovitch Scott**, Retail Solution Manager, Ping Identity

- Top fraud risks in retail and e-commerce
- The link between identity fraud and fraudulent transactions
- Common tactics fraudsters use to attack online retailers
- How to spot and stop fraud throughout the user session
- Tips to crack down on fraud without sacrificing checkout convenience

**10:25** Comfort break

### **10:30 Protecting retail networks from cyber-threats effectively**

**Luke Fardell**, Lead Cyber Analyst, Tokio Marine Kiln

- Network segmentation
- Third-party network access
- DNS record manipulation and email take over

### **10:45 Unlock the potential of Agentic AI**

**Alex Gardner**, Product Marketing Director, Human Security

- LLM vs AI agents – what is the difference?
- The opportunities and risks of Agentic AI
- Preparing for Agentic commerce

### **11:05 Resilience in retail**

**Stuart Golding**, Independent Cybersecurity Consultant

- Why is retail such a prime target?
- Common attack vectors and vulnerabilities and lessons learned
- Actionable strategies: zero-trust architecture; audit and protocols
- Weaponising threat intelligence
- Getting culture right

### **11:25 Proactive retail cyber-resilience through exposure management**

**Bernard Montel**, EMEA Technical Director and Security Strategist, Tenable

- Understanding the expanded attack surface: From on-premise POS and IoT/OT devices to cloud e-commerce, user identities, and third-party supply chains – grasp every potential entry point
- Lessons from recent UK retail attacks: Dissect real attack paths (e.g., social engineering, identity compromise, supply chain breaches) from incidents affecting M&S and Co-op by groups like Scattered Spider/DragonForce
- Mitigating risk & fraud with exposure management: Leverage an exposure-centric view to proactively identify, prioritise, and remediate exploitable exposures before they become devastating breaches

Agenda	
11:45	Comfort break
11:50	<b>Securing payment pages: Navigating PCI DSS v4 requirements for browser-loaded scripts</b> <b>Graham Dawson</b> , Cyber Security Architect, Naked Wines <ul style="list-style-type: none"> <li>Understanding the invisible risk: How scripts and tags on your payment pages impact security and compliance.</li> <li>Building robust controls: Implementing practical controls to mitigate risks and meet PCI DSS v4 standards effectively</li> <li>Managing scripts with Reflectiz: Exploring a cutting-edge tool to monitor, control, and secure browser-loaded scripts in real time</li> <li>The road ahead: What does the future holds for compliance and innovation?</li> </ul>
12:10	<b>From the frontlines: Disrupting hybrid ransomware attacks in the age of SCATTERED SPIDER</b> <b>David Holin</b> , Professional Services Principal Consultant, CrowdStrike; <b>Jack Humphries</b> , Professional Services Senior Consultant, CrowdStrike <ul style="list-style-type: none"> <li>Threat actors like SCATTERED SPIDER are exploiting the blurred lines between cloud and on-premise environments to launch sophisticated ransomware attacks</li> <li>In this session, CrowdStrike's Incident Response team shares real-world insights into how these hybrid intrusions unfold – and how defenders can stay ahead</li> <li>Understand how SCATTERED SPIDER pivots between identity, cloud, and on-premise infrastructure during an attack</li> <li>Explore real-life examples from recent IR engagements in hybrid environments</li> <li>Learn key detection strategies and behavioural indicators of hybrid ransomware activity</li> <li>Get practical advice on hardening your cloud and on-premise assets to disrupt adversary operations</li> </ul>
12:30	<b>Ransomware in retail: How AI-driven ransomware will trigger the next major breach</b> <b>Manit Sahib</b> , Ethical Hacker, The Global Fund & Former Head of Red Teaming, Bank of England <ul style="list-style-type: none"> <li>LIVE DEMO – Inside the first AI-powered ransomware attack – See how my custom Agentic Ransomware Gang can take down a network in under 8 minutes</li> <li>Why retail is the perfect target – and how attackers are breaking in more easily than most think</li> <li>Firsthand insights from real-world red team ops – from legacy tech and broken access controls to the critical lack of real-world security testing</li> <li>Why traditional security fails – compliance checklists and conventional tools don't stop modern ransomware</li> <li>What CISOs and security leaders must do now – real-world, field-tested steps to prove your controls work before attackers do it for you</li> </ul>
12:50	<b>Super pets – The hero you didn't know you had in the house</b> <b>Gary Cox</b> , Technology Director, Infoblox <ul style="list-style-type: none"> <li>The most under leveraged security capability</li> <li>How NIST and NCSC are guiding us</li> <li>How to start to become truly proactive against evolving and current threats</li> </ul>
13:10	<b>Cyber Essentials: Simple steps, stronger security</b> <b>Dr Emma Philpott</b> , Director and CEO, IASME <ul style="list-style-type: none"> <li>What's it all about?</li> <li>Effectiveness and impact</li> <li>Overcoming challenges for large organisations meeting such a prescriptive standard</li> <li>Using Cyber Essentials as a supply chain tool</li> </ul>
13:30	Chair's closing remarks
13:35	Conference close