

# Post event report

SECURING  
THE LAW FIRM

Securing the Law Firm

26<sup>th</sup> January 2023 | London, UK

## Strategic Sponsors



## Education Seminar Sponsors



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## Branding Sponsor



“The conference provided an opportunity to explore cyber- and information security concerns with peers, sharing our own perspectives and context to learn from each other. The presentations were of good quality and struck a good balance between technology providers and information security professionals working within the legal sector. I came away with loads of questions and more importantly, contacts who might help me find the answers! ”

Info Security & Data Governance  
Manager, Mills & Reeve LLP

Inside this report:

- Sponsors
- Key themes
- Who attended?
- Speakers
- Agenda
- Education Seminars



**Key themes**

Some third parties are more important than others

How secure is new legal technology?

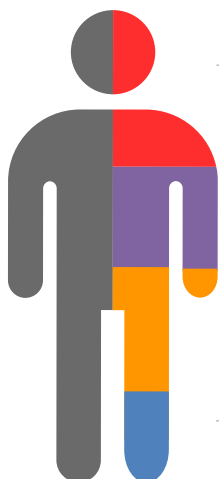
Managing insider threats at a time of crisis

Mapping resources and controls to material business risks

Why maturity matters

Cloud incident response

**Who attended?**



**Cyber-security**

We have a 15-year track record of producing the events cyber-security professionals take seriously



**Risk Management**

We attract senior risk officers with responsibility for information risk assessment and mitigation



**Fraud, Audit, Compliance**

We provide the go-to events for fraud prevention and compliance owners at the world's key corporates



**Data Protection & privacy**

We are a key venue for decision-makers with budget and purchasing authority

**Speakers**

Brett Ayres, VP of Product, **Teneo**

Simon Brady, Managing Editor, **AKJ Associates**

Matthew Browning, Former Head of Cyber Oversight, **Direct Line Group**

Jack Chapman, VP of Threat Intelligence, **Egress**

Oliver Cheal, General Manager, Duo Security, **Cisco**

Tim Collinson, Head of Information Security, **Walkers**

Steve Davies, Head of Cybersecurity, **DLA Piper**

Guillaume Ehny, Chief Information Security Officer, **Kroo**

Matt Finn, CISO, **DLA Piper**

Joe Hancock, Non-lawyer Partner and the Head of MDR Cyber, **Mishcon de Reya**

Karen Jacks, Chief Technology Officer, **Bird & Bird**

Valerie Jenkins, Chief Information Security Officer, **Clyde & Co LLP**

Mark Jones, CISO, **Allen & Overy**

Steve Kinghan, Head of Cyber Operations, **Hiscox**

Karl Knowles, Global Chief Information Security Officer, **HFW**

Ian Lowe, Director of Solutions Marketing EMEA, **Okta**

Tom McVey, Solution Architect, **Menlo Security**

James Musk, Director of Enterprise and Public Sector Sales UK, **SonicWall**

Toks Oladuti, Global Deputy Chief Information Security Officer, **Dentons**

Jonathan Root, Head of Information Security, **Mishcon de Reya**

Peter Smith, Chief Information Security Officer, **Allica Bank**

Joe Stubbings, Associate Director – London Cyber Practice, **Gallagher**

Martyn Styles, Head of Information Security, **Bird & Bird**

Agenda			
08:30	Registration and networking break		
09:20	Chairman's welcome		
09:30	<b>Approaches to security controls testing</b> <b>Steve Davies</b> , Head of Cybersecurity, DLA Piper <ul style="list-style-type: none"> <li>• How to reduce business risk through close control monitoring</li> <li>• The importance of validating security controls coverage and performance</li> <li>• Responding to incidents and lessons learnt</li> </ul>		
09:50	<b>Turning your weakest link into your first line of defence</b> <b>Karl Knowles</b> , Head of Cyber and Service Delivery, HFW <ul style="list-style-type: none"> <li>• Behavioural pressures; the non-linear human</li> <li>• 'Safe at Work and Safe at Home' – Development of a training and awareness strategy</li> <li>• Implementation and stewardship</li> <li>• The future for legal security and team impact</li> </ul>		
10:10	<b>Education Seminars   Session 1</b> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%; padding: 5px;"> <b>Cisco</b>  <b>User experience versus security – making security easy</b>  <b>Oliver Cheal</b>, General Manager, Duo Security, Cisco                         </td> <td style="width: 50%; padding: 5px;"> <b>Egress</b>  <b>The changing email threat landscape</b>  <b>Jack Chapman</b>, VP of Threat Intelligence, Egress                         </td> </tr> </table>	<b>Cisco</b> <b>User experience versus security – making security easy</b> <b>Oliver Cheal</b> , General Manager, Duo Security, Cisco	<b>Egress</b> <b>The changing email threat landscape</b> <b>Jack Chapman</b> , VP of Threat Intelligence, Egress
<b>Cisco</b> <b>User experience versus security – making security easy</b> <b>Oliver Cheal</b> , General Manager, Duo Security, Cisco	<b>Egress</b> <b>The changing email threat landscape</b> <b>Jack Chapman</b> , VP of Threat Intelligence, Egress		
10:50	Networking break		
11:20	<b>A fine balance – Cost vs Risk vs Inconvenience</b> <b>Karen Jacks</b> , Chief Technology Officer; <b>Martyn Styles</b> , Head of Information Security, Bird & Bird <ul style="list-style-type: none"> <li>• How much is too much to invest in cyber?</li> <li>• Aligning our defences to our risk appetite</li> <li>• Keeping our clients' data and our own data safe</li> <li>• Maintaining defences in the cloud</li> </ul>		
11:50	<b>Preventing the single biggest unknown cybersecurity threat targeting law firms</b> <b>Tom McVey</b> , Solution Architect, Menlo Security <ul style="list-style-type: none"> <li>• Why current security solutions are failing to protect the remote financial services workforce</li> <li>• How modern work has given rise to Highly Evasive Adaptive Threats (HEAT) that target financial services organisations</li> <li>• How HEAT attacks leverage phishing and malicious document techniques to dupe financial services employees</li> <li>• Understanding if your organisation is susceptible to HEAT attacks and how to prevent them</li> </ul>		
12:10	<b>EXECUTIVE PANEL DISCUSSION   3 big challenges</b> <b>Moderated by Mark Jones</b> , CISO, Allen & Overy; <b>Valerie Jenkins</b> , Chief Information Security Officer, Clyde & Co LLP; <b>Karl Knowles</b> , Global Chief Information Security Officer, HFW; <b>Jonathan Root</b> , Head of Information Security, Mishcon de Reya <ul style="list-style-type: none"> <li>• Transparency in the cloud: ensuring and maintaining confidence</li> <li>• The development and retention of cloud skills and getting best value</li> <li>• Effective hybrid knowledge sharing</li> </ul>		

Agenda			
<b>12:40</b>	<b>Education Seminars   Session 2</b> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%; padding: 5px;"> <b>SonicWall</b>  <b>Storms ahead: The dark side of the rush to the cloud</b>  <b>James Musk</b>, Director of Enterprise and Public Sector Sales UK, SonicWall                 </td> <td style="width: 50%; padding: 5px;"> <b>Teneo</b>  <b>Trust me – I’m a SASE solution</b>  <b>Brett Ayres</b>, VP of Product, Teneo                 </td> </tr> </table>	<b>SonicWall</b> <b>Storms ahead: The dark side of the rush to the cloud</b> <b>James Musk</b> , Director of Enterprise and Public Sector Sales UK, SonicWall	<b>Teneo</b> <b>Trust me – I’m a SASE solution</b> <b>Brett Ayres</b> , VP of Product, Teneo
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<b>13:20</b>	Lunch break		
<b>14:20</b>	<b>Getting cybersecurity insurance right</b> <b>Joe Stubbings</b> , Associate Director – London Cyber Practice, Gallagher <ul style="list-style-type: none"> <li>• The current threat landscape</li> <li>• Evaluating your architecture</li> <li>• Understand your third-party risk</li> </ul>		
<b>14:40</b>	<b>IAM invisible, who am I?</b> <b>Ian Lowe</b> , Director of Solutions Marketing EMEA, Okta In this session, we’ll explore how to use an identity-first approach to building future-proof systems able to withstand the cyber-threats of today and tomorrow across both workforce and customer experience use cases. <ul style="list-style-type: none"> <li>• What does identity mean in the digital world?</li> <li>• How should organisations respond to the rising threat landscape?</li> </ul>		
<b>15:00</b>	<b>EXECUTIVE PANEL DISCUSSION   Advancing supply chain risk management</b> <b>Moderated by Matt Finn</b> , CISO, DLA Piper; <b>Steve Davies</b> , Head of Cybersecurity, DLA Piper; <b>Toks Oladuti</b> , Global Deputy Chief Information Security Officer, Dentons; <b>Tim Collinson</b> , Head of Information Security, Walkers; <b>Joe Hancock</b> , Non-lawyer Partner and the Head of MDR Cyber, Mishcon de Reya Questionnaire driven review processes which look to evaluate a supplier’s security posture and identify risks through some sort of self-assessment and manual review do not scale well, often take too long and likely fail to surface real-world issues. As organisations look to suppliers to do more, how can we effectively manage supply chain risk? <ul style="list-style-type: none"> <li>• Is supply chain risk management broken?</li> <li>• Why do supply chain risk management activities so often fail to identify supplier risks?</li> <li>• How should an organisation respond in the event that a breach or incident highlights their appreciation of supplier as a source of risk may not be accurate?</li> <li>• What should supply chain risk management teams have on their roadmap for 2023/24?</li> </ul>		
<b>15:40</b>	Networking break		
<b>16:00</b>	<b>EXECUTIVE PANEL DISCUSSION   Matching resources to risks</b> <b>Moderated by Simon Brady</b> , Managing Editor, AKJ Associates; <b>Maya Goethals</b> , Director – Compliance and Operational Risk, Bank of America; <b>Matthew Browning</b> , Former Head of Cyber Oversight, Direct Line Group; <b>Steve Kinghan</b> , Head of Cyber Operations, Hiscox; <b>Luke Hebbes</b> , Director of Business Information Security, LSEG <ul style="list-style-type: none"> <li>• Has cyber-risk risen in the past 12 months and how do you measure that?</li> <li>• What changes in the profile of your cyber-risk have been most significant?</li> <li>• Is the bulk of security spend people or technology? Which is rising?</li> <li>• We know about legacy tech, but what about legacy cyber-tech? Is it time to swap out first/second gen tools?</li> <li>• Can banks outsource cybersecurity? If not, is the future just more and more expense?</li> </ul>		
<b>16:30</b>	Drinks reception		
<b>17:30</b>	Conference close		

Education Seminars	
<p><b>Cisco</b></p> <p><b>User experience versus security – making security easy</b></p> <p><b>Oliver Cheal</b>, General Manager, Duo Security, Cisco</p>	<p>While security teams work to stay vigilant and put defences in place, how can we balance this with high productivity and low friction? User experience should not be the sacrificial lamb. If productivity takes a hit, then security is seen as the bad guy in the organisation, even within IT teams.</p> <p>At the same time as people and organisations find innovative ways to transform digitally, we also see attackers finding new and creative ways to circumvent security controls. Protecting against attacks that bypass authentication and compromise users is now a heightened priority. Cisco Secure looks at some typical user journeys, referencing security at the backend and how we keep this quietly effective.</p> <ul style="list-style-type: none"> <li>• Where is the market?</li> <li>• End user experience versus security</li> <li>• User journeys and backend operation</li> <li>• Security uplift</li> </ul>
<p><b>Egress</b></p> <p><b>The changing email threat landscape</b></p> <p><b>Jack Chapman</b>, VP of Threat Intelligence at Egress</p>	<p>Join Jack Chapman, VP of Threat Intelligence at Egress, as he discusses why organizations need to address the combined threat of inbound and outbound within emails, why proactive and smart threat detection is key, and how real-time teachable moments can help to change people's behaviours around cybersecurity.</p> <p><b>Attend this session to hear more about:</b></p> <ul style="list-style-type: none"> <li>• Five ways the threat landscape has changed</li> <li>• Why traditional approaches are failing you</li> <li>• How to take back control with a people-centric approach</li> </ul>
<p><b>SonicWall</b></p> <p><b>Storms ahead: The dark side of the rush to the cloud</b></p> <p><b>James Musk</b>, Director of Enterprise and Public Sector Sales UK, SonicWall</p>	<p>The benefits of cloud computing are well-known and significant. However, so are the security challenges, exemplified by the many recent high-profile cyber-attacks. Market analysis shows that security is now the top cloud challenge currently faced by enterprises and SMBs, which would suggest there is an unease around ensuring robust security for cloud infrastructure, especially when recent global events vastly accelerated many organisations cloud migration plans.</p> <p>Whether stored in a physical data centre or a public, private or across hybrid cloud, your data is the hacker's goal. Organisations need to exercise the same due diligence in securing cloud infrastructures, as they do physical infrastructures.</p> <p><b>Join this session to understand more about:</b></p> <ul style="list-style-type: none"> <li>• The biggest cyber-threats to your cloud infrastructure</li> <li>• Why your cloud providers proprietary firewall is not enough</li> <li>• The importance of layered security in securing financial services</li> <li>• Recommendations to help mitigate today's most evasive attacks</li> </ul>
<p><b>Teneo</b></p> <p><b>Trust me – I'm a SASE solution</b></p> <p><b>Brett Ayres</b>, VP of Product, Teneo</p>	<p>SASE and Zero Trust/least privileged access are rapidly becoming the go-to architecture and policy approach for network security. But with no real standards and many vendors promoting a SASE/Zero Trust message, what should you be aware of when developing this as part of your cyber-defence posture? In this session, we'll explore Gartner's view that selecting one or two vendors is the best approach and will outline the key questions you should ask SASE vendors.</p> <p><b>Key points:</b></p> <ul style="list-style-type: none"> <li>• <i>Know your network</i> – the importance of visibility, access locations, protocols, traffic flows, cloud, and SaaS. The challenges of delivering Zero Trust with multiple solutions</li> <li>• <i>Defining your requirements</i> – including lawyer experience, consistent policy, efficacy of security, simplicity of operations, cyber-insurance and upcoming regulations</li> <li>• <i>Value of consolidation</i> – ROI, ease of management, unified policy setting and enforcement, size of vendor impact, and security evolution beyond SASE with the same vendor</li> <li>• <i>Importance of a PoC</i> – how do different solutions work in reality? Inline vs. Proxy, Layer 4 vs. Layer 7 enforcement.</li> </ul> <p>At the end of this seminar, you'll come away with a simple checklist of things to ask when choosing a SASE vendor.</p>