



# Securing the Law Firm<sup>♥</sup>

28th January, 2021, Online

### Securing next gen legal technology

How can law firms keep up with constant attacks, deal with privacy issues AND develop & secure their VLAs, lawbots and RPA?

### **Change the business, secure the business**

When law firms make the cybersecurity headlines it's generally a high-profile third-party issue, like the 193 firms recently impacted by the Laserform Hub breach, or 'glamorous' attacks like the ransomware attack on Grubman Shire Meiselas & Sacks, who represent Lady Gaga, Bruce Springsteen and President Trump, among others, and from whom hackers demanded \$42 million in exchange for 756GB of stolen data.

But the truth is usually more mundane. Law firms are high-value targets in their own right and as third-parties to the world's largest and richest organisations. A recent report on the sector concluded that they faced 'millions of threats' in a constant bombardment pf persistent and sophisticated attacks. The Dark Web is replete with pleas for access to law firms and with offers of information allegedly stolen from them.

So law firms, like other targets, need to ensure they have robust defences against ransomware, BEC and other spearphishing campaigns, DDoS attacks and the other threat types that pose the greatest threats to all high-value targets. Worryingly, according to a recent, comprehensive survey of the sector, many firms still do not have sufficient protection against email spoofing; many are running services with well known vulnerabilities and using web software which is out of date and no longer supported by its developer; many have one or more expired certificates and are running various domain registration risks. Law firms too, like most other organisations, are being forced into accelerated Cloud deployments, creating issues in everything from AWS to which Microsoft 365 licence to buy and whether to go for a one-stop shop or to layer specific security tools onto the general features of the monopoly platforms.

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And COVID and its accelerated digitalisation is making things worse. Cloud assets were involved in 24% of breaches this year, with applications a key issue. 40+% of those breaches came from web apps, rapidly overtaking desktop as the top source of breach.

More surprisingly, according to a freedom of information request made to the Information Commissioner's Office (ICO), nearly half (48%) of the top 150 law firms have reported data breaches since the GDPR came into force in May 2018. And, of those breaches, 41% were a result of emailing the wrong person.

Fixing fat fingers is one problem CISOs may not be responsible for, but GDPR is causing law firms many headaches because their business revolves around sharing sensitive date. Leading law firms are asking the Information Commissioner needs to provide specific guidance to law firms on how they can lawfully share personal data. It's a serious problem.

Securing the Law Firm 2021 will take place online and will look at how cybersecurity teams, risk management functions and boards are tackling the key issues. As digitalisation goes critical, is this finally the moment at which traditional cybersecurity management has to change?

# Cybersecurity for business resilience

Forced, rapid digitalisation has revealed the fragmented nature of many security programmes. But fragmentation fails the business ecosystem. To protect the business while enabling innovation and flexibility means new models and approaches for cyber. **Are automation and orchestration the answer?** 

#### What to do about ransomware?

Ransomware has come a long way from 'spray and pray' phishing emails and website popups. Today's organised criminals want a better ROI and to achieve it they are using focused attacks, and more sophisticated methods, that promise greater financial payoffs. So is better security the answer? Or just better backup and recovery solutions?

### **Key Themes**

# Strengthening identity and access management

IDAM is still, it seems, the Achilles' heel of many organisations. Remote working has thrown a spotlight on IDAM policies and the technologies that can help overstretched security professionals tighten up. **So what** have we learned from the last months? Have any solutions proved their superiority?

#### Securing email – again

Scammers posing as helpdesks, malware embedded in pandemic-related documents that seem to come from government, health or aid organisations, overloaded employees more likely to accidentally open dangerous attachments: does email security need to be ramped up even if it impacts business continuity? Are there other solutions?

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# Building-in security: easier said than done

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It is critical, as companies ramp up their digital business models, that they build security in from the beginning. Given the speed with which businesses are being asked to change, that is a big ask. And even before the crisis, security teams found it hard to gain leverage over the business. **How can cybersecurity teams help? Is this a CIO versus CISO battle?** 

#### **Securing collaboration**

The workplace revolution will not be undone. Lockdowns will end and the extremes of WFH will fall away, but the cost savings, productivity gains and carbon benefits of remote working are too great to be entirely abandoned. New hardware and software solutions will be required and new or enhanced security. **What can you offer?** 

# Securing the customer – are your websites up to it?

Cloud assets were involved in 24% of breaches this year, with applications a key issue. 40+% of those breaches came from web apps, rapidly overtaking desktop as the top source of breach. **Do you rely too heavily on a single supplier? And what about the recent security changes to browsers such as Chrome which impact existing websites?** 

#### Sort out GDPR compliance

Data privacy is still a complex minefield for legal firms – so much so that they, whose job it is to give advice on such things, have asked for better guidance from the regulator. In particular, how article 14 of the GDPR applies is causing issues in areas as diverse as insurance, M&A and elsewhere. **Ideas anyone?** 

### **Key Themes**

# Incident response in the new environment

CISOs need to be sure that existing incident response processes will function across a distributed enterprise. Will remediation and reimaging capabilities work as intended in a remote environment? Can teams access endpoint telemetry and data remotely to support investigative work? **What updates are needed to incident response playbooks?** 

#### Improving visibility

According to Verizon's DBIR, basic asset management is still a problem. According to the DBIR, half of all companies are present on seven or more networks and struggle to achieve visibility into their entire asset footprint. Understanding your extended attack surface is crucial. **How can your solutions help?** 

#### **AKJ Associates**

# Performing critical security tasks remotely

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Security teams take for granted their ability to do penetration and forensic tests and general upkeep on systems. But many security tools depend on being on the local network. How do security teams ensure that they can do the basics remotely: change and monitor access privileges (under pressure from the business) monitor logs etc.?

#### **Application security**

According to SAP, 84% of cyber attacks happen on the application layer. So is it time for CISOs to switch focus from guarding the network perimeter to ensuring the applications you use are built securely? And what about apps you've had developed by third-parties and which run in the cloud outside your expensive perimeter security?

### Why AKJ Associates?



### A History of Delivery

For more than 20 years, AKJ Associates has been running the world's most sophisticated closed-door meeting places for senior cyber-security professionals from government, law enforcement, intelligence and business.

For example, our annual London-based e-Crime Congress is still **the largest invitation-only, Chatham House rules,** gathering of the most senior information risk and security professionals from business and government in the world.

The UK Home Office sponsored the public sector delegation from 40 countries in 2002 and we are delighted to say they still do today.

### Global Engagement

We have run hundreds of events in the UK, across Europe, the Middle East and Asia, attracting tens of thousands of delegates in cybersecurity, data security and privacy.

These delegates range from C-suite CIOs, CTOs, CROs and C(I)SOs, to heads of enterprise architecture, desktop and network. They encompass all the senior professionals whose input drives security and privacy solution purchase decisions.

And as well as cross-sector events for both private and public sector, we also design and deliver sector-specific conferences for high-value, high-sophistication sectors including the legal sector, financial services and gambling and gaming.

### Unrivalled Relationships

Events like this have enabled us to build relationships of trust with **the most influential decision-makers** at the full spectrum of public and private sector organisations in the UK, Europe, Asia and the Middle East.

By providing this audience with valuable insights and business intelligence over the past 20 years, we have built up **the world's most significant community of professionals in cybersecurity.** 

We use this to develop new events; to conduct research to understand what cybersecurity professionals are doing, thinking and buying; and to market our conferences and other services.

# Smart Lead Generation

We have also developed and trained one of the **most effective marketing and telemarketing operations** in the cybersecurity space.

Our in-depth knowledge of the marketplace allows us to design marketing outreach that **consistently delivers the best audiences** for the providers of critical cybersecurity infrastructure and solutions.

We connect vendors directly with B2B decision-makers. By combining unrivalled reach, deep knowledge of specialist markets and sophisticated marketing we **engage buyers to deliver real results.** 

### Why the e-Crime & Cybersecurity Congress Virtual Series?

# The problem: end-user needs are rising, solution providers' too

**Our end-user community is telling us** that they face a host of new threats in this new environment, to add to their existing challenges.

Remote working, an increased reliance on Cloud and SaaS products, and the leveraging of COVID-19 in phishing, malware and other malicious attack, are all putting organisations across the world under even more strain. **They need cybersecurity products and services that can solve these issues**.

We also know that our vendor partners and community have to continue building pipeline, creating commercial opportunities and getting in front of prospects. And **self-run webinars cannot replace everything**. Therefore, **in response to many requests from our loyal end-user community** for us to continue to deliver best practice advice and to give them the up-to-date technical case studies and content they need to cope in the current environment, **we have added to our traditional physical service offering.** 

The e-Crime & Cybersecurity Congress Virtual Series offers virtual versions of our key upcoming events and will deliver the same opportunities for lead generation and market engagement.

Maintaining the ethos, and mimicking the best features of, our physical events we continue to offer unrivalled partnership opportunities to cybersecurity vendors looking to sell.



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## Why the e-Crime & Cybersecurity Congress Virtual Series?



AKJ's e-Crime Congress Virtual Series events replicate many of the key features of our physical events, preserving all the key engagement and lead-generation opportunities sponsors have come to know and expect:

- Lobbies with extensive sponsor signage
- Opportunities for sponsors and endusers to deliver plenary presentations to all registered attendees
- The chance to provide in-depth Education Seminar sessions in breaks between plenary sessions
- Exhibition booths that can contain video, text, PDF and live chat resources
- Extensive networking opportunities

In addition, there are opportunities for interactivity during both plenary presentations and Education Seminars, and using smart gamification tools we can help ensure sticky engagement with content during the day.

Events run in real time using prerecorded presentations. They cannot be re-run or downloaded unless sponsors and / or end-users agree for their content to be used in that way.

They are open only to pre-registered, vetted registrants to ensure only the highest quality decision-makers can attend.

And we deliver the same level of delegate information to our sponsors as they expect from physical events.







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### **Delivering your message direct to decision-makers**



### **Plenary Speakers**

Just as with a physical event, the e-Crime Congress Virtual Series events follow a realtime linear track in which presenters deliver their content to registered attendees.

These presentations are pre-recorded by the speakers and can contain exactly the same mix of slides, graphics, video and speech as would be included in a physical presentation. While each presentation is running, a live, moderated chat allows those watching the presentation to interact with each other and with the speaker(s).

Speakers can take questions, elaborate on points made in the presentation and organise to discuss details further with attendees offline, at their booths or in the networking lounge.

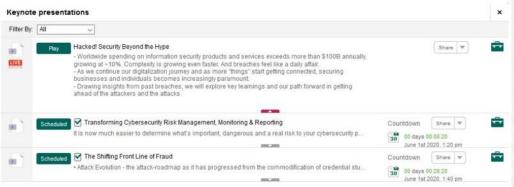
#### **Education Seminars**

At pre-defined points in the day, attendees will be notified that the main plenary sessions are making way for a series of indepth technical break-outs.

These Education Seminars are pre-recorded case studies in which vendors deep-dive into a topical problem, technology or solution. Created by the sponsor team, these Seminars run simultaneously, just as they do in our physical events. Attendees choose which to attend, and each Seminar is accompanied by a moderated, live chat in which the Seminar presenter(s) can take questions from those watching the presentation.

At the end of the Seminar, attendees are notified that Networking time is now available before the next Plenary session.





### Your team and your resources available in real-time



### **Exhibition Booths**

Sponsor packages that contain a Virtual Booth allow vendors to interact with attendees in the virtual Exhibition Hall. This can be accessed in a number of different ways including via a floorplan, logo displays and directly by entering the Hall itself.

Booths can be customised with vendor logos and avatars; they can incorporate chat, video, and links to research and white papers. The virtual platform is extremely intuitive to use and delegates find it very easy to find their way around and start interacting.

Sponsors who have presented in Plenary or in an Education Seminar can close their presentations by directing the audience to their booths. And there are additional gamification elements, including sponsorsupplied prizes, that can effectively drive traffic to booths.

### **Networking Opportunities**

The entire virtual event is structured around networking opportunities. Attendees can interact with each other:

- Via the live chats attached to every Plenary Session and Seminar
- Via private-chat with each other or with the sponsors and other speakers
- Via the Exhibition Booth chat functions
- Via the dedicated Networking Lounge

Sponsors are able to join any chat sessions attached to their own presentations (in Plenary or Education Seminar); they can interact privately or in group chat in the networking lounge.

And using their own Virtual Booths they can chat to potential clients, exchange contact information, and deliver video and textbased content to those attendees too.



# Delivering the most senior cybersecurity solution buyers



### **Our USP? We put buyers and sellers together**

We understand that every vendor needs to sell more. That is the bottom line. This is even more necessary in the present situation.

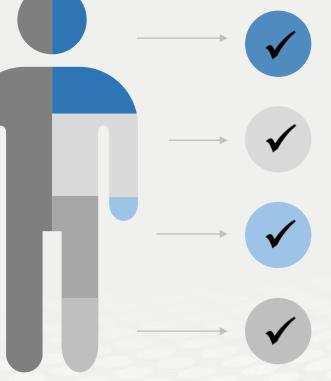
## You will have access to the most senior buying audience in the cyber-security market.

AKJ Associates has been building relationships with senior information risk and security professionals for 20 years and our cybersecurity community is the largest of its kind globally.

We know the senior executives who drive strategy from the top, we know the enterprise architects who often control the largest budgets and we know the IT Security Leads and Engineers who so often dictate the purchase process.

All of these job titles attend e-Crime & Cybersecurity Congress events.

Getting access to the right people at the right time always increases the lead generation and always increases profitable sales activity.



#### Cyber-security

We have an almost 20-year track record of producing the events cyber-security professionals take seriously

#### **Risk Management**

We attract senior risk officers with responsibility for information risk assessment and mitigation

#### Fraud, Audit, Compliance

We provide the go-to events for fraud prevention and compliance owners at the world's key corporates

#### **Data Protection & privacy**

We are a key venue for decision-makers with budget and purchasing authority

### We deliver the most focused selling opportunity

Specific, actionable and relevant information for time-constrained industry professionals



The perfect platform for solution providers to deliver tailored advice to the right audience

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### Delegate Acquisition

- The e-Crime & Cybersecurity Congress has the largest community of genuine cybersecurity stakeholders to invite to our events.
- Our reputation for hosting exceptional events with informative content, excellent networking opportunities and the best vendor partners means delegates know they are attending a quality event, and are willing to give up the time to attend.
- Our delegates are invited by an inhouse delegate liaison team who call senior security and privacy professionals at public and private sector companies with a personal invitation to attend
- We follow up all registrations with further calls, emails on logistics requirements and reminders to ensure the best possible attendance.

#### Lead Sourcing

- The e-Crime & Cybersecurity Congress prides itself on putting the key cybersecurity buyers and sellers together
- To offer you the best prospects to network with, we don't invite academics, job seekers, consultants, non-sponsoring vendors or marketing service providers to this closed-door event. This attention to quality over quantity will be the case for our virtual offering.
- Each of our vendor partners will receive a delegate list at the end of the event.
- Through our chat lounge, presentation Q&A chat box, and Virtual Booth chat you will have unrivalled opportunities to network virtually with high-quality prospects at the event.

#### Get Your Message Across

- **Content is king,** which is why the e-Crime & Cybersecurity Congress prides itself on delivering informative and useful content, to attract senior audiences of decision-makers.
- Deliver an exclusive 20-min keynote presentation in the virtual plenary theatre, or host a 30-min targeted workshop session: good content drives leads to your virtual booth, and showcases your company's expertise
- AKJ's in-house content / research team will moderate and complement the agenda with best practice from leading experts and senior security professionals from the end-user community
- If you are not presenting, the virtual booth offers the opportunity to share white papers and other resources for delegates to download

#### Exclusivity Delivered

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- AKJ Associates has never done trade shows. We see most value in working with a select number of the top vendor partners, and offering those companies the best access to leads.
- Our virtual events keep the same ethos, limiting vendor numbers. We will not be a virtual hangar with hundreds of vendors competing for attention. We will keep our virtual congresses exclusive and give you the best networking opportunities.
- All virtual booths offer the same opportunities with the same capacity and functionality regardless of the vendor company.
- This is an opportunity to continue building pipeline and driving leads in partnership with our outstanding 20year reputation and the e-Crime & Cybersecurity Congress brand.

#### https://akjassociates.com/event/stlf

## What our sponsors say about us



PhishRod 🦄

It was indeed a great show. Despite the situation overall [COVID 19] the number of people that turned up, shows the trust people have of the e-Crime brand. Wish you all the best for the upcoming events and we shall surely be a part of them.

# KASPERSKY

This is always a great event for 'taking the temperature' on security issues, to get a feel for people's impressions on current security challenges and to find out what organizations of all kinds are doing.

#### VMWare Carbon Black

AKJ has been a valuable partner for us for a few years now, enabling us to build relationships and engage with the CISO community in a number of key territories across Europe. The events they hold are a great vehicle for discussing the latest challenges and opportunities in the security sector, and our work with them has delivered way beyond expectations.

### **VERACODE**

The level of engagement yesterday [at the Virtual Securing Financial Services Congress] was outstanding and we have already managed to book 2 meetings as a result, live on the day.

✓ Ninety five percent of our exhibitors and sponsors work with us on multiple occasions each year

✓ Our sponsor renewal rate is unrivalled in the marketplace

✓ This is because our sponsors generate real business at our events every year