

Securing Financial Services

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SECURING FINANCIAL SERVICES

Secure the industry, protect the customer

How the convergence of fraud, KYC/AML, security and privacy makes cyber a manageable operational risk

The biggest threat to financial services?

Cybersecurity is a top investment priority for financial services (FS) firms globally, with the **big banks spending up to a billion dollars** a year on the problem.

FS firms are prime targets in cyberspace for the same reason that they have always been targets – the money. Smart criminals have long since abandoned guns and dynamite as their tools of choice and now see direct cyberattacks on financial infrastructure and digital fraud on banks' retail, high-net worth and wholesale customers as an attractive money maker.

In addition, disabling a prominent financial organization is a **high-profile way to embarrass a government**. Disrupting the data flow between institutions can cause volatility in key markets and unsettle the public.

And a full-scale attack on, say, an ATM system could cause panic and provoke uncontrolled bank runs. So **banks are also a CNI** target for both organised crime and nation-states.

Retail banks, and also asset managers and insurance companies, with their millions of dependent customers, are under threat as digital transformation is rolled out, as mobile becomes the key customer platform, as open banking and PSD2 create new risks around new Fintech players and APIs.

As one researcher points out: "Mobile malware authors have set their sights firmly on monetization... this is no doubt a response to the explosion in **mobile banking and financial applications** that we have seen during the last couple of years."

And of course data privacy and GDPR, and payment standards such as PCI DSS, are critical pieces of the FS compliance jigsaw.

Wealth management firms also see cybersecurity as a material threat to their business. Client PID is an absolute priority: the damage that would be done to a private bank if the details of its ultra-high net-worth individuals were leaked would be what one private banker calls a "disaster scenario".

Beyond banks: asset managers, fintechs & platforms

Wholesale and investment banks are also vulnerable. They may not fear so much the DDoS or ransomware attacks that can hit retail institutions so hard, but in payments, FX, transaction banking, trade finance and capital markets, the need for more speed, better connectivity, mobile device access, a better user experience and better analytics has led banks to kick-start the development of digital versions of their products and digital delivery mechanisms.

Clients have continued to demand bank-agnostic platforms and have themselves connected to an increasing number of **new** platforms and fintechs. This new ecosystem of wholesale financial technology is another area ripe for cyberattack.

In payments, banks are joining global automated clearing-house (ACH) platforms such as PayCommerce and Earthport (now part of

VISA), as well as self-described alternative to Swift (hacked in the Bangladesh Bank episode), Ripple.

The cybersecurity problem extends to other areas of wholesale markets. In trade finance, banks are digitizing the physical and financial supply chains as well as the information supply chain — while various fintech platforms are solving specific problems, such as supply-chain finance, for specific types of client.

And Central Banks, from Bangladesh to the Netherlands are now constantly bombarded with cyber attacks, threatening the stability of the global financial system.

Beyond banking, **the asset management industry** too is wrestling with problems of data, digital transformation and cybersecurity. Building resilience is now a top priority.

Securing Financial Services will cover these and other key subjects for its audience of professionals tasked with safeguarding digital assets and sensitive data. There will be real-life case studies, strategic talks and technical break-out sessions from security teams behind some of the world's most admired brands, who know, just like you, that security is now more important to business than ever.

Key themes

Is open banking open season for cyber attackers?

The increased attack surface creates new problems for both established and challenger banks, and also new fintechs and platforms.

- Cybersecurity and PSD2
- Securing the new ecosystem of banking APIs
- Securing new fintechs / PSPs / platforms and connections to them

Integrating Fraud, KYC/AML and cybersecurity

Banks must merge Fraud's identity and transaction knowledge, with Cybersecurity's system, IT and vulnerability expertise to build a holistic defence.

- Using cybersecurity data as a leading risk indicator to discover new frauds
- Using real-time fraud monitoring data to help detect and prevent cybersecurity vulnerabilities
- Building data models that blend cybersecurity and fraud indicators to signal possible threats and fraud events

Cybersecurity as risk management in the 3LOD model

Cybersecurity is not unique, it's just another piece of the operational risk management puzzle. Banks need to build the right control environment, based on sound risk management principles organised within the 3LOD model.

- Cyberrisk versus cybersecurity: taking an operational risk management approach
- Building a cyberrisk control environment
- Cybersecurity and the 3LOD model where does it sit and how is it audited?

Securing bank technology

A study released in 2018 by Accenture examined the security posture of 30 major banking applications. Each of them had at least one known security risk, and a quarter of them were revealed to have at least one flaw that is considered "high-risk."

- · Legacy systems are a huge problem. How can they be made secure?
- Cloud solutions may help with digital transformation but what about cybersecurity?
- As banking moves onto mobile platforms, how can customer data be protected?
- Securing the blockchain solutions in payments, trade finance and elsewhere

Governance and regulation

Cybersecurity is a stakeholder issue: lenders, bondholders, equity holders, ratings agencies, insurers, regulators and staff all need to know their bank's cybersecurity status. (Oh, and the press too.)

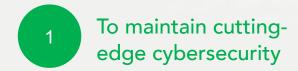
- Cyber ESG what to tell whom?
- Satisfying the regulators: demonstrating good risk posture
- Measuring and reporting cybersecurity; third-party ratings: ensuring your best profile

Protecting employees in financial services

Because FS firms are such attractive targets, their staff are subject to far more attacks than most. Simply calling humans the weakest link isn't good enough. So how to protect employees from becoming unwitting tools of the cybercrminals?

- Stopping malware before it gets to the desktop
- Enterprise-scale phishing and BEC protection

Financial firms need your help ...



The scale of risks faced by the financial services sector means that they must ensure absolute security best practice and implement the best security solutions.

Which solutions fit the bill and can be implemented inside complex firms?

To secure diffuse infrastructure at scale

FS firms are large, complex and crossborder. They have huge and complex supply chains. And they face multiple compliance regimes. Securing these kinds of enterprise and those who use them requires particular skills. **Are you up to the job?** To build cyber resilience

Sustainability, resilience, mitigation and incident response are as important as security itself. Given the inevitability of attack and breach, recovery from attacks and business continuity are critical. Show how your products can help achieve this.

To train and retain key cyber staff

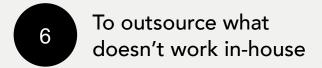
Everyone needs to buy-in to cybersecurity from the top down. They need training and education. Firms also need to prove that they value cyber-security staff and give them the responsibility they need.

Otherwise they leave. Can you help?



Cyber-security is going mandatory.

Voluntary commercial codes are not enough. Regulators want companies to demonstrate true cyber-security as well as basic compliance. Which solutions can generate metrics or otherwise help?



Even large FS firms do not want their whole security and IT infrastructures in-house. So what should they outsource and what should remain on-premise? How does outsourcing help solve the underlying risk problem? What can you offer?

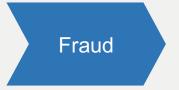


They are looking for solutions around ...



Building security into all business processes

Too many companies find themselves with a muddle of consumer-grade security solutions when what they need is a robust, enterprise-grade solution stack that is scalable and can realistically be implemented across a global business. In addition, good security hygiene – the digital equivalent of health and safety – is required holistically. Which solutions reflect this underlying truth?



How to join up fraud, security and privacy

It is still remarkable how often fraud and cybersecurity are in disconnected silos within their organisations. And yet fraud is the crime that results from poor security, and the flagging of potential fraud before it happens is one of the best defences against, and alerts for, data loss and data privacy issues. So why the disconnect and what does a joined-up fraud/security operation look like? And what technical solutions help build one?



A different approach to the issue of us

A system designed to pick up unusual patterns of employee activity identifies a potential terrorist. Further investigation reveals that in fact the employee was considering suicide. The system was actually designed to alert companies to cybersecurity risks through behavioural analysis. This example shows that perhaps the best way to solve the core problems in cyber is to pay more attention to the things we do when we are simply getting on with the job.



Slow train coming: the wait for intelligent cybersecurity

Automation is linear and rules-based and automated cybersecurity solutions work that way –using signatures and/or other historical data to identify issues. Despite the claims made for artificial intelligence, current machine learning solutions are not too far from that methodology. Slightly smarter statistical analysis still generates too many alerts for most human teams. Are truly intelligent solutions in the pipeline?



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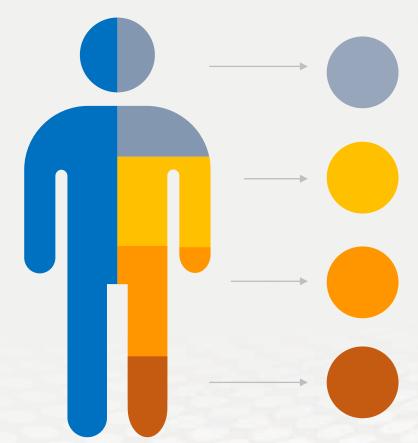
AKJ Associates has been building relationships with senior information risk and security professionals since 1999 and our cybersecurity community is the largest of its kind globally.

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