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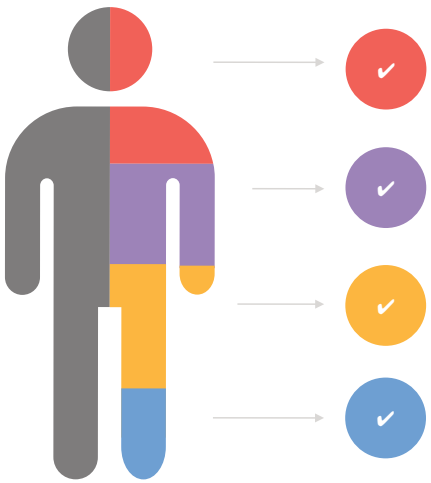
Inside this report:

## Key themes

- What are hackers saying about you online?
- Building better faster SOCs
- Coping with a runaway threatscape
- Who's who? Improving identity analytics
- The devil's in the details
- Dealing with the alert tsunami

## Who attended?



**Cyber-security**
We have a 15-year track record of producing the events cyber-security professionals take seriously

**Risk Management**
We attract senior risk officers with responsibility for information risk assessment and mitigation

**Fraud, Audit, Compliance**
We provide the go-to events for fraud prevention and compliance owners at the world's key corporates

**Data Protection & privacy**
We are a key venue for decision-makers with budget and purchasing authority

## Speakers

Matt Arnull,
Head of Enterprise Architecture
**Arcadia Group**

Terry Bishop,
Technical Director, EMEA
**RiskIQ**

Simon Brady,
Managing Editor
**AKJ Associates**

Jennifer Craven,
Senior Associate
**Pinsent Masons**

Kevin Fielder, CISO
**Just Eat**

Alex Hinchliffe,
Threat Intelligence Analyst
**Palo Alto Networks**

Alphus Hinds,
CISO
**Standard Bank International**

Nick Ioannou,
CSO
**Ratcliffe Groves Partnership**

Tudor James,
Solution Architect
**Imperva**

Nicola Millard,
Senior Intrusions Specialist
**EA Games**

Goher Mohammad,
Head of Security, Risk and Compliance
**L&Q Group**

Lluis Mora,
CISO
**GVC Holdings**

Danielle Papadakis,
Product Specialist
**Segasec**

Thomas Pernot,
Online Business –
Fraud and Billing Manager
**Square Enix**

Paul Richards,
Head of Information
Security Governance
**Rank Group**

Christina Thakor-Rankin,
Principal Consultant
**1710 Gaming**

Ofer Wolf,
COO
**Guardicore**

Simon Wood,
VP Cyber Investigations Manager
**Barclays**

## Agenda

| | |
|---|---|
| **08:00** | Registration and breakfast networking |
| **09:00** | Chairman's welcome |
| **09:10** | **IR challenges in the game industry**<br>**Nicola Millard,** Senior Intrusions Specialist, EA Games<br>• Keeping up with the developers<br>• Not forgetting the small guys<br>• Our landscape |
| **09:35** | **Why regulation is a good thing**<br>**Paul Richards,** Head of Information Security Governance, Rank Group<br>• Establishing a dialogue<br>• The overlooked benefits of regulation<br>• What stands to be gained from collaboration with the regulator? |
| **10:00** | Refreshments and networking |
| **10:25** | **Effectively responding to a data breach**<br>**Lluis Mora,** CISO, GVC Holdings<br>• Preparing the team and the organisation for a data breach<br>• DOs and DON'Ts during the incident handling<br>• Communicating to stakeholders, customers and regulators<br>• Wrapping up and learning from the past |
| **10:50** | **Stopping bad bots – gamble on your website not with your website**<br>**Tudor James,** Solution Architect, Imperva<br>• What is a bad bot and who runs this automated traffic?<br>• How do bad bots impact online gaming?<br>• Strategy to mitigate automated threats (bad bots)<br>• Additional risks presented by web and mobile APIs and how to protect them<br>• The experience of an existing customer – case study |
| **11:10** | **The days of vLANs segmentation are over**<br>**Ofer Wolf,** COO, Guardicore<br>• Move away from the traditional wall-based protection into a flexible security posture<br>• Use micro-segmentation technology that lets the business run much faster, add and change applications, move them around to and between clouds<br>• Keep Zero Trust architecture that creates a strong, application aware security stronghold that protects the crown jewels |
| **11:30** | **Prevention – best practice insights**<br>**Thomas Pernot,** Online Business – Fraud and Billing Manager, Square Enix<br>• What type of fraud are we facing?<br>• Fraud prevention<br>• In-house vs External fraud prevention providers |
| **11:55** | Refreshments and networking |
| **12:25** | **WWLD – what would a layer do?**<br>**Jennifer Craven,** Senior Associate, Pinsent Masons<br>• Practical tips for the gaming sector<br>• Prevention & legal considerations<br>• Regulation and codes of practice that should be your priority |
| **12:50** | **JavaScript injection attacks – the user browser is the new cyber-battlefield**<br>**Terry Bishop,** Technical Director, EMEA, RiskIQ<br>• JavaScript injection attacks – what are they?<br>• A brief history<br>• GDPR implications<br>• The current landscape – attackers acting with impunity<br>• Steps to defend against JavaScript injection attacks |

## Agenda

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|---|---|
| **13:10** | **Cybersecurity: No big deal. The unimportance of cybersecurity and what that means for today's information security leader** |
| | **Simon Brady,** Managing Editor, AKJ Associates<br>• Do we have the cybersecurity we deserve? If cybersecurity does not pose an existential threat, then how can we expect businesses to take it seriously? Is the 'band-aid' approach good enough?<br>• Cyber-risk is not like other risk. How the operational risk leaders view cyber-risk and how it compares to other forms of operational risk |
| **13:20** | Lunch and networking |
| **14:30** | **Blind spots** |
| | **Christina Thakor-Rankin,** Principal Consultant, 1710 Gaming<br>• Thinking like a criminal – understanding how criminals use gambling as a sandbox<br>• Gambling industry – from first responder to rinse-r<br>• The age of tech – from going back and going beyond<br>• Fraudsters Utd v Sector Utd – how cross-sector collaboration could be the best form of defence |
| **14:50** | **Cyber-threat landscape for the gaming industry – insights from Unit 42** |
| | **Alex Hinchliffe,** Threat Intelligence Analyst, Palo Alto Networks<br>• Introductions and public-private partnerships<br>• Threat landscape targeting the gaming industry<br>• Credentials phishing, theft and abuse<br>• Conclusions and take-aways |
| **15:10** | **Phishing 3.0: Stakes are high for gamers and the online gaming industry** |
| | **Danielle Papadakis,** Product Specialist, Segasec<br>• The new reality of phishing attacks, and why protecting your users means protecting your brand<br>• The modern hacker, a sophisticated storyteller<br>• Demo – a phishing attack in the online gaming industry<br>• Proactive solutions that incorporate best-of-breed detection, non-brand defence, take-down, and deception<br>• Measures and counter-measures that effectively reduce the number of attacks on your clients and your brand |
| **15:30** | **EXECUTIVE PANEL DISCUSSION** **Co-op mode: Cross-sector insights for online gaming** |
| | **Simon Wood,** VP Cyber Investigations Manager, Barclays<br>**Nick Ioannou,** CSO, Ratcliffe Groves Partnership<br>**Matt Arnull,** Head of Enterprise Architecture, Arcadia Group<br>**Goher Mohammad,** Head of Security, Risk and Compliance, L&Q Group |
| **16:05** | Networking and refreshments |
| **16:30** | **Grass-roots security from the ground up** |
| | **Kevin Fielder,** CISO, Just Eat<br>• How to build a cohesive cybersecurity strategy from the ground up<br>• Why are senior management, stakeholders and investors now paying attention to cybersecurity as a real business risk? What is at stake?<br>• How to create a business efficient cyber-risk framework<br>• Creating scalable cyber-infrastructure for an agile environment. How to manage digital evolution<br>• Case study: building grass roots security at Just Eat |
| **16:50** | **Security and innovation – hand in hand or hand to throat?** |
| | **Matt Arnull,** Head of Enterprise Architecture, Arcadia Group<br>• How perceptions of security have changed, how engineering has changed<br>• The dangers of high-volume agile. Is agile innovation and security an unsustainable relationship?<br>• Solutions and key takeaways: how it's possible to have both – with examples from logistics, retail, hospitality and fashion |
| **17:10** | **Keeping cyber simple. Are we over-complicating cybersecurity? And how can we simplify the problems, so we can get the right solutions?** |
| | **Alphus Hinds,** CISO, Standard Bank International<br>• The challenges of managing security at an international remit. What are the siloes, and cross-jurisdictional issues and risks that you need to take into account.<br>• The over-complexity of cybersecurity. Are we making cybersecurity more complicated than it needs to be? Is this affecting the communication of cybersecurity as a business risk to the board? And what can be done?<br>• The move to the Cloud. What do information security leaders need to take into account when it comes to accountability for Cloud security and dealing with CSPs<br>• The evolving digitalisation of the financial services and how FinTech and open source platforms are changing the landscape of security. Are APIs the industry's worst nightmare? |
| **17:30** | Conference close |